ASSESSMENT TECHNIQUES

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| **Items** | **Never** | **Sometimes** | **Always** |
| I can easily identify the communication “gap” in a misunderstanding. |  |  |  |
| I can easily resolve a conflict in my relationships. |  |  |  |
| I can understand the components required to ensure continuity in my relationships. |  |  |  |
| I know the importance of positive relationships in my everyday life. |  |  |  |
| I know the necessity of active listening in my relationships. |  |  |  |
| I can manage a misunderstanding in my everyday life. |  |  |  |